

1 Starting on 8 March:
Completing the questionnaire online
or downloading it and returning it by email

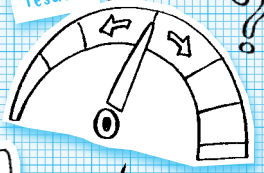
versorgungsbarometer.verdi.de



2 Starting 12 May:
Motivating colleagues
to take part



3 Mid-June:
Publication of
results



4 Stepping up pressure
on politicians to meet
our demands



5 Making your voice
heard by candidates
and parties

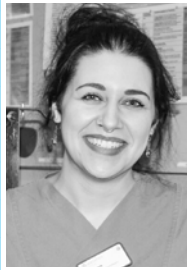
26 Sept.
federal
elections



Tell us how it is

ver.di surveys healthcare staff on their work situation and the conditions they need to provide high-quality care. Join in!

On 8 March, we are launching the big ver.di healthcare survey. The **Quality of Care Survey** is asking staff in hospitals, psychiatric units, service areas and geriatric care how they judge their work situation and how the current conditions affect the quality of care.



"I am taking part because the situation in the hospitals has been intolerable for a long time now. Clearly we need to impress this fact more strongly on the politicians."

Romana Knezevic, Asklepios Klinik St. Georg

The results will help ver.di demand improvements before the upcoming state and federal elections. We need your help in order to place the issues that are important to you on the political agenda.

It is not by chance that we are launching the survey on International Women's Day (8 March). After all, the great majority of care workers in our healthcare system are women – often underpaid and forced to work under tough conditions. We want to find out what this means to you and the quality of your work. The results will be used to confront candidates and political parties during the election campaign. We need to make sure they not only produce words but act.

The coronavirus pandemic has shown how important functioning healthcare institutions are. It's about time to draw



"The staff of the service companies are rarely ever acknowledged. By taking part in the survey, I want to emphasise the fact that we are an essential part of health-care."

Beate Großklaus, central laundry at the University Hospital Freiburg

the right conclusions. This is why we are also asking you about the impact of the pandemic on your work conditions and how your institution has handled the situation.

We would appreciate you taking 10 minutes to complete this questionnaire: versorgungsbarometer.verdi.de (**Quality of Care Survey**)



"Staff shortages have serious effects on both the staff and the people we care for. The Quality of Care Survey gives us an opportunity to bring this situation to the attention of the public."

Bianka Zickler-Peuschel, geriatric care worker

Do not hesitate and convince your colleagues to take part in the survey. Divide up colleagues you will contact. Mobilise your team delegates from the last collective bargaining round and find new delegates.



"It is only possible to avoid coercion and violence in psychiatric care if staffing levels are sufficiently high. That's something I will point out in the Quality of Care Survey."

Lilian Kilian, Weinsberg Psychiatric Hospital

Your Union Secretary will provide you with an Excel-tool you can use to survey up to 25 colleagues. This will allow you to analyse the results on the spot. The larger the number of colleagues taking part, the more pressure we can put on our demands.

The survey will run until International Nurses Day on 12 May.

We will analyse the results in the following weeks and publish them in time for the Conference of Health Ministers on 15 June. The political decision-makers at the federal and state level will have to deal with your concerns not only at the Conference but also before and after the federal election on 26 September.

We will measure political parties and their candidates by what they will do for sustainable healthcare, better working conditions and high-quality care. **Join in!**



versorgungsbarometer.verdi.de
(Care Provider Survey)